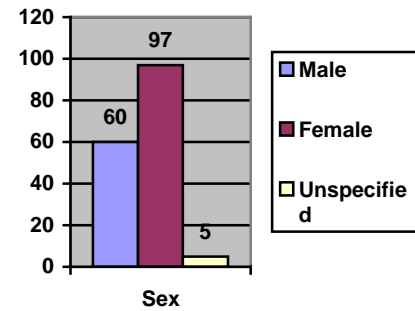


APG Survey 2014 Online Access

162 Surveys were completed.

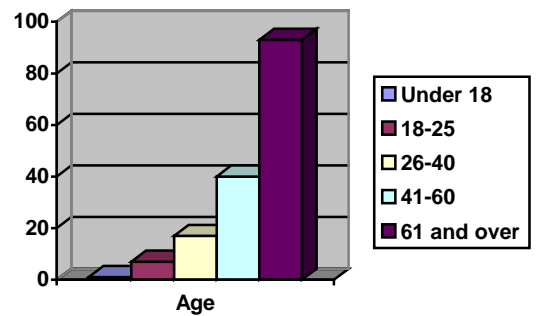
Sex

Male	60
Female	97
Unspecified	5



Age Range

Under 18	1
18-25	7
26-40	17
41-60	40
61 and over	93
Unspecified	4



Did you know you can order repeat prescriptions online?

Yes	51%
No	49%

Do you order online?

Yes	4%
No	96%

Did you know you can book routine GP appointments online?

Yes	34%
No	66%

Do you book appointments online?

Yes	6%
No	94%

Have you visited the practice website www.alveyleymedicalpractice.co.uk?

Yes	19%
No	81%

How do you think we could improve the information on the website?

Comments from patients were:

- It's very good
- Advertise the online ordering on the website
- Fine
- Fine
- I prefer to visit the friendly practice
- Dates of midwives appointments and nurses availability
- I thought it was good already
- Website is quite user friendly
- Fine at present
- Only just got broadband
- Seems great!
- The answer machine message gives Shropdoc details with a phone number but that it out of service

Have you heard of Alveley Patient Group (APG)?

Yes 62%

No 38%

Did you know that the APG hold meetings at the Old Chapel every 2 months?

Yes 41%

No 59%

Have you read the information on the APG board in reception?

Yes 27%

No 73%

If you answered yes, was there any information you needed not visible??

Comments from patients were:

- Larger print- easier for people to read from far away or sitting down
- Excellent already
- Info all on the board
- No- but commented too much information on the board
- More posters for more advertisement
- Bigger board better location
- Seems to have a lot of information on already
- No, happy
- At rear of seats is not ideal.